

Arsenal South Africa : Membership Terms and Conditions

1. Interpretation

- Definitions:
- “Club” means Arsenal South Africa
- “Member” means the person who is named on the Application for Membership form and for whom, following acceptance the Club has agreed to provide services to, in accordance with these terms.
- “Membership” means the period of time when a Member is contracted to the Club.
- “Membership Fee” means the payment made by the Member to the Club to cover membership costs for the Membership Term.
- “Member Services” means the services provided by the Club and set out in these Terms and Conditions.
- “Terms and Conditions”: means the terms and conditions of Membership set out below.
- “Website”: means the Club’s website <https://www.arsenalsa.com/>

2. Agreement to these Terms

When applying for Club Membership , the Member confirms that it has read and agrees to be bound by these Terms and Conditions. Upon membership being accepted by the Club, the Member will be sent details of all Club Policies for their acknowledgement and reference

3. Membership Services

- Subject to payment of the Membership Fees and the Member’s compliance with the terms of this Membership Agreement and club policies, the club will provide the Membership Services during the Membership Period.
- The club will provide the following Membership Services with to registered Members of the club and its branches .
 - Communications to members on all Club and Arsenal notifications, events , alerts and activities
 - Re/Register member on all Arsenal and Arsenal South Africa platforms
 - Access to all Arsenal South Africa promotions , events , marketing and brand involvement campaigns
 - Safe meeting places for Arsenal fans across South Africa , with discounts available to branch and/or club members
 - Access to all Arsenal benefits provided to the club
- The Club shall use its reasonable endeavours to provide the Membership Services within the advertised times.
- The Club may at any time without notifying the Member make any changes to the Membership Service

4. Membership Fees

- Membership of the Club is for every football season and is subject to payment of the Membership Fee each football season
- Following the expiry of membership , the Member must renew their Membership paying the Membership Fee for the following season otherwise Membership is terminated in accordance with these Terms and Conditions.
- Membership Fees are payable in full in at the start of every football season .
- The club reserves the right to delay the Membership request and Activations until Membership Fees have been received

5. Warranties and Liability

- The Club warrants to the Member that Member Services will be provided using reasonable care and skill as far as reasonably possible. Where the Club uses the service of any agent or third party (such as guests at events) the Club does not give any warranty, guarantee or indemnity in that respect.
- No member or member of the club committee is not personally liable for any loss suffered by any person as a result of an act or omission which occurs in good faith while the members of the club committee is performing their functions for or on behalf of the club
- The Club shall not be liable for any damage, loss or harm caused to committee or its members or branch committee of the Club, or any third party, by any activities of the Club.

6. Membership Termination

- Without prejudice to any other rights or remedies which the parties may have, either party may terminate this Membership immediately on giving written notice to the other party:
 - Member, commits a breach of any of the clubs policies and of this Membership Policy not capable of remedy
 - Member commits a breach of any of the clubs policies and of this Membership Policy capable of remedy and fails to remedy that breach within the guidelines set by the club committee and disciplinary procedure ;
 - if in the Provision for Winding-Up or Termination of the Club
- The club , may immediately terminate Membership on written notice to the Member:
 - if the Member is or commits any Gross Misconduct and/or wanted by Law
 - if the Registered with another Official Club
- Without prejudice to any other rights or remedies under this Membership Policy, the club is entitled to immediately suspend the Members access to any or all of the Membership Services, without prior notice, in the event that club reasonably believes the Member is in breach of any term of this Membership Policy or Club Policies.
- The Member may terminate the Membership by giving written notice to the Club. If notice is given during the Membership Term, the Member will not be refunded the Membership Fee for the Contract Term.

7. Miscellaneous

- The Member acknowledges upon acceptance to the Membership to conduct themselves in accordance with this documents and Club Constitution and Club Code of Conduct
- If you enter your details in any enquiry form or contact form you are giving your express permission for your details to be added to our data base for contact and marketing purposes. Your details maybe provided to a third party ,if consent has been provided
- As a Member of the Club, the Member agrees to conduct themselves in an appropriate and respectful manner, treating other members and supporters with respect at all times. If the Club should receive a complaint about any Member's conduct, it reserves the right to suspend Membership. Such complaints would constitute a breach of these Terms and Conditions and follow disciplinary action .
- Membership of the Club is at the sole discretion of the Club and it reserves the right to refuse Membership.
- All members are encouraged to Promote and Support the Club in a passionate and enthusiastic manner whilst taking into consideration those around you.
- Promote and engage with information shared to members across the clubs platforms and ensuring all communication or social media posts are appropriate and within the club policies

8. Privacy

- We may share your personal information with Arsenal , Promoters or Branches for Match day events and activities and others as necessary only for the purposes of the Match. We will not otherwise share that information for marketing or any other purposes without your consent unless required by law.
- The Club will share your information with 3rd parties only if you have given consent for us to do so.
- We will always respect your privacy and any personal communication between you and ourselves.
- Other than the disclosures referred to in the Terms & Conditions, we will not disclose any personal information without your permission, unless we are legally entitled or obliged to do so (for example, if required to do so by Court order, or in order to prevent fraud or any other crime).

9. Support

- If there are any queries regarding membership and/or benefits , queries by members can be sent directly through to the club via its online channels or to the Secretary and Chair of the club